

## Content mapping example

A content mapping template helps you make sure you're putting the right content, in front of the right people, in the right way, and at the right time. Once completed, like this, it ensures personalization throughout the prospect's journey with you and boosts your business' odds of closing the deal.

Remember, one size does not fit all and so you should have unique content maps for each persona. For a blank version of this template to work off, head <u>here</u>.

| Persona  | Stage of the funnel   |   |  |   |  |  |
|--|---|---|--|---|--|--|
| [Persona name]   | Awareness They know they've got a problem and they're looking for a solution. | Interest You're on their radar - but your competitors probably are too. | Consideration You've piqued their interest and they're evaluating your product(s). | Decision  They're weighing up whether to pick you, your competitor or no-one. |  |  |
| Jane doesn't have the final say but she drives the business case to get internal | Content type:  Online Ask Me Anything (AMA)                                   | Content type:  In-depth article   | Content type: Video demo   | Content type:  Product one/two-pager  |  |  |



| buy-in.                 |                        |                       |                         |                         |  |  |
|-------------------------|------------------------|-----------------------|-------------------------|-------------------------|--|--|
|                         | <b>Content theme:</b>  | <b>Content theme:</b> | <b>Content theme:</b>   |                         |  |  |
| She's responsible for   |                        |                       |                         | <b>Content theme:</b>   |  |  |
| digital campaign        | How to deliver more    | Match Jane's core     | Show Jane how much      |                         |  |  |
| delivery and            | SQLs at less cost - to | problems to potential | value she'll get out of | Reiterate the value to  |  |  |
| optimisation.           | be done with a key,    | knock-on effects and  | the product with a      | Jane and help her get   |  |  |
|                         | internal stakeholder   | then solutions. Use   | 2-minute video,         | that internal buy-in    |  |  |
| Jane's current          |                        | internal data and     | focusing primarily on   | with a proof-driven     |  |  |
| struggles are around    |                        | case studies as proof | the campaign            | document pulling out    |  |  |
| getting a holistic view |                        | points throughout     | dashboard and           | your USPs, value, price |  |  |
| of all her campaigns    |                        |                       | lead-gen features       | and case studies        |  |  |
| and providing the       | Ob arms all            |                       |                         |                         |  |  |
| sales team with         | Channel                |                       |                         |                         |  |  |
| enough qualified        | Promote via email,     | Promote via email and | Include in marketing's  |                         |  |  |
| leads.                  | social media, website, | social media and      | nurture emails and      |                         |  |  |
|                         | and newsletter.        | optimize for SEO      | retargeting             |                         |  |  |
|                         |                        |                       | campaigns               |                         |  |  |
|                         |                        |                       |                         |                         |  |  |